



Privacy Policy

Version: 1.0
Updated: 8th of July 2026

Table of Contents

PART I – GENERAL	3
ARTICLE 1 – INTRODUCTION.....	3
ARTICLE 2 – DATA CONTROLLER.....	4
PART II – PERSONAL DATA.....	5
ARTICLE 3 – PERSONAL DATA WE COLLECT	5
ARTICLE 4 – PURPOSES OF PROCESSING.....	6
PART III – DATA PROCESSING	8
ARTICLE 5 – DATA RETENTION	8
ARTICLE 6 – SHARING OF PERSONAL DATA	8
ARTICLE 7 – INTERNATIONAL DATA TRANSFERS.....	9
PART V – FINAL PROVISIONS	10
ARTICLE 10 – COOKIES AND WEBSITE TECHNOLOGIES	10
ARTICLE 11 – AMENDMENTS TO THIS PRIVACY POLICY	10
ARTICLE 12 – CONTACT AND DATA PROTECTION REQUESTS	10
ARTICLE 8 – DATA SECURITY	11
PART IV – YOUR RIGHTS	12
ARTICLE 9 – RIGHTS OF THE DATA SUBJECT	12

PART I – GENERAL

Article 1 – Introduction

§1. Purpose

V1 is committed to protecting the privacy and personal data of every individual with whom it interacts. This Privacy Policy explains how V1 collects, uses, stores, shares and protects personal data in connection with its aviation training, career coaching and related consultancy services.

This Privacy Policy applies whenever personal data is collected through V1's website, Training Programmes, Career Support, communications or any other services provided under the commercial name V1.

§2. Applicable Legislation

V1 processes personal data in accordance with:

- the General Data Protection Regulation (EU) 2016/679 ("GDPR");
- the Belgian legislation implementing and supplementing the GDPR; and
- any other applicable data protection legislation.

Where mandatory legal provisions differ from this Privacy Policy, such mandatory provisions shall prevail.

§3. Scope

This Privacy Policy applies to all personal data processed by V1, including data obtained through:

- the V1 website;
- contact forms;
- e-mail correspondence;
- telephone communications;
- virtual meetings;
- WhatsApp and other messaging applications;
- social media communications;
- Training Programmes;
- Career Support;
- simulator preparation;
- airline recruitment coaching; and
- any other services provided by V1.

Article 2 – Data Controller

§1. Identity

V1 is a Belgian aviation training and career coaching organisation operating under the commercial name V1.

At the date of this Privacy Policy, V1 operates as a commercial collaboration between independent entrepreneurs trading under the commercial name V1.

§2. Contact

Questions relating to this Privacy Policy or the processing of personal data may be addressed to V1 using the contact details published on the official V1 website.

Where required by applicable law, V1 shall respond to requests relating to personal data within the statutory time limits.

PART II – PERSONAL DATA

Article 3 – Personal Data We Collect

§1. Identification Data

Depending on the nature of the requested services, V1 may collect and process:

- full name;
- date of birth;
- nationality;
- postal address;
- e-mail address;
- telephone number.

§2. Professional Data

Where relevant for aviation training or recruitment coaching, V1 may process:

- curriculum vitae;
- cover letters;
- aviation licences;
- ratings;
- certificates;
- flight experience;
- airline applications;
- interview preparation documents;
- simulator assessment results;
- recruitment feedback;
- career objectives.

§3. Administrative Data

For administrative purposes, V1 may process:

- invoices;
- payment records;
- appointment history;
- correspondence;
- contractual documentation;
- booking information.

§4. Technical Data

When visiting the V1 website or using online services, V1 may automatically collect certain technical information, including:

- IP address;
- browser type;
- operating system;
- device information;

- website usage statistics;
- cookies and similar technologies.
- Further information regarding cookies is available in V1's Cookie Policy.

Article 4 – Purposes of Processing

§1. Performance of the Agreement

Personal data may be processed where necessary to:

- organise Training Programmes;
- provide Career Support;
- schedule coaching sessions;
- prepare simulator assessments;
- communicate with Candidates and Clients;
- provide personalised coaching;
- issue invoices;
- fulfil contractual obligations.

§2. Legal Obligations

V1 may process personal data where required in order to comply with applicable legal obligations, including obligations relating to:

- accounting;
- taxation;
- regulatory compliance;
- legal proceedings.

§3. Legitimate Interests

V1 may process personal data where this is necessary for its legitimate interests, including:

- improving the quality of its services;
- maintaining internal administration;
- preventing fraud;
- protecting confidential information;
- safeguarding its legal rights;
- responding to complaints;
- improving customer experience.

§4. Consent

Where required by law, V1 shall request the data subject's consent before processing personal data for purposes such as:

- newsletters;
- marketing communications;
- testimonials;
- promotional material;
- optional surveys.

Consent may be withdrawn at any time without affecting the lawfulness of processing carried out prior to such withdrawal.

PART III – DATA PROCESSING

Article 5 – Data Retention

§1. Retention Period

V1 shall retain personal data only for as long as necessary to fulfil the purposes for which the data was collected or to comply with applicable legal obligations.

Once personal data is no longer required, it shall be securely deleted or anonymised, unless further retention is required by law.

§2. Statutory Retention

Certain personal data, including accounting records and invoices, may be retained for the period required under applicable Belgian tax and accounting legislation.

§3. Training Records

Information relating to Training Programmes, Career Support, coaching sessions and related correspondence may be retained for as long as reasonably necessary to administer the services, respond to enquiries, resolve disputes or defend legal claims.

§4. Marketing Data

Where personal data is processed on the basis of consent for marketing purposes, such data shall be retained until the data subject withdraws that consent or requests its deletion, unless a longer retention period is required by law.

Article 6 – Sharing of Personal Data

§1. General Principle

V1 shall not sell, rent or otherwise disclose personal data to third parties except where necessary for the provision of its services, compliance with legal obligations or where the data subject has provided consent.

§2. Service Providers

Where necessary, V1 may share personal data with carefully selected third-party service providers, including but not limited to:

- accounting and bookkeeping service providers;
- IT and cloud service providers;
- Microsoft 365 and Microsoft Teams;
- website hosting providers;
- payment service providers;
- legal or professional advisers.

Such third parties shall only receive the personal data necessary for the performance of their services and shall be required to process such data in accordance with applicable data protection legislation.

§3. Cooperation Partners

Where the requested service is delivered in cooperation with an external training partner, simulator provider or other professional partner, V1 may share only those personal data strictly necessary for the organisation and delivery of the agreed services.

Such sharing shall always be limited to the minimum amount of personal data required.

§4. Legal Obligations

V1 may disclose personal data where required to do so by law, by a competent judicial authority or by another governmental authority acting within its legal powers.

Article 7 – International Data Transfers

§1. International Processing

Certain service providers used by V1 may process personal data outside the European Economic Area (EEA).

Where this occurs, V1 shall ensure that appropriate safeguards are implemented in accordance with the GDPR.

§2. Appropriate Safeguards

Such safeguards may include, where applicable:

- an adequacy decision adopted by the European Commission;
- the European Commission's Standard Contractual Clauses (SCCs);
- or any other legally recognised transfer mechanism under applicable data protection legislation.

PART V – FINAL PROVISIONS

Article 10 – Cookies and Website Technologies

§1. Cookies

V1 uses cookies and similar technologies to ensure the proper functioning of its website, improve user experience, analyse website performance and, where applicable, support marketing activities.

Further information regarding the cookies used by V1, their purposes and the available choices for managing cookies can be found in V1's Cookie Policy.

§2. Cookie Preferences

Visitors may manage or withdraw their cookie preferences at any time through the cookie settings available on the V1 website, subject to the technical limitations of the website and browser used.

Disabling certain cookies may affect the functionality or performance of the website.

Article 11 – Amendments to this Privacy Policy

§1. Right to Amend

V1 reserves the right to amend this Privacy Policy where reasonably necessary to reflect:

- changes in applicable legislation;
- changes in the services offered by V1;
- technological developments;
- operational improvements; or
- other legitimate business requirements.

§2. Publication

The most recent version of this Privacy Policy shall always be published on the official V1 website.

Where required by applicable law, V1 shall inform data subjects of material changes in an appropriate manner.

Article 12 – Contact and Data Protection Requests

§1. Privacy Requests

Any request relating to:

- access to personal data;
- rectification;
- deletion;
- restriction of processing;
- data portability;
- withdrawal of consent; or
- any other privacy-related matter,
- may be submitted to V1 using the contact details published on the official V1 website.

V1 shall respond within the time limits prescribed by applicable data protection legislation.

§2. Identification

Before responding to a privacy request, V1 may request reasonable proof of identity in order to prevent unauthorised disclosure of personal data.

§3. Contact Details

Questions concerning this Privacy Policy or the processing of personal data may be directed to V1 through the contact information available on www.v1-training.com

Article 8 – Data Security

§1. Security Measures

V1 implements appropriate technical and organisational measures designed to protect personal data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure or unauthorised access.

Such measures may include, where appropriate:

- secure passwords;
- multi-factor authentication;
- encrypted communication;
- secure cloud storage;
- restricted access to personal data;
- regular software updates.

§2. Access Limitation

Access to personal data shall be limited to those individuals who reasonably require such access for the performance of their professional responsibilities.

§3. Data Breaches

Where a personal data breach occurs, V1 shall take appropriate measures in accordance with the GDPR, including notification of the competent supervisory authority and affected individuals where required by law.

PART IV – YOUR RIGHTS

Article 9 – Rights of the Data Subject

§1. Right of Access

Every data subject has the right to obtain confirmation as to whether V1 processes personal data relating to him or her and, where applicable, to obtain access to such personal data.

§2. Right to Rectification

The data subject has the right to request correction of inaccurate or incomplete personal data.

§3. Right to Erasure

Where permitted under applicable law, the data subject may request deletion of personal data.

This right is not absolute and may be limited where V1 is legally required to retain certain information.

§4. Right to Restriction of Processing

The data subject may request that V1 temporarily restrict the processing of personal data in the situations provided for under the GDPR.

§5. Right to Data Portability

Where applicable, the data subject may request a copy of personal data in a structured, commonly used and machine-readable format.

§6. Right to Object

The data subject may object to certain processing activities where permitted by applicable law.

§7. Withdrawal of Consent

Where processing is based on consent, such consent may be withdrawn at any time without affecting the lawfulness of processing carried out before withdrawal.

§8. Complaints

If a data subject believes that V1 has processed personal data unlawfully, he or she may lodge a complaint with the competent supervisory authority.

For Belgium, this is the Belgian Data Protection Authority (Gegevensbeschermingsautoriteit / Autorité de protection des données).